



Tech Level / Work Role	Description	Rates
Tech Level - L1	L1 technicians resolve many day-to-day issues, handle some business issues, and make some improvement recommendations to clients.	\$150
Tech Level - L2	L2 technicians are similar to L1 technicians because they, but have additional and significantly advanced experience.	\$165
Tech Level - L3	L3 engineers have accelerated experience in complex systems, network management, and trouble shooting.	\$175
Specialist	Specialists are experts in specific technologies used by a client. They have specialized knowledge around specific applications, tools, and systems and understand the best practices for implementation and support.	\$200
Consultant/CIO	Consultants do system design, complex project management, long term IT planning, handle nearly all the most difficult technical issues, and assist clients with some business issues.	\$215
Principal	Principals are experienced business executives who can run a business or large IT department, managing large-scale projects, and being responsible for every IT issue a client has.	\$275
Security Incident Response	Security incident response is a critical function that acts quickly to minimize the impact of security incidents, restore normal operations, and learn from the experience to enhance future security measures.	\$300